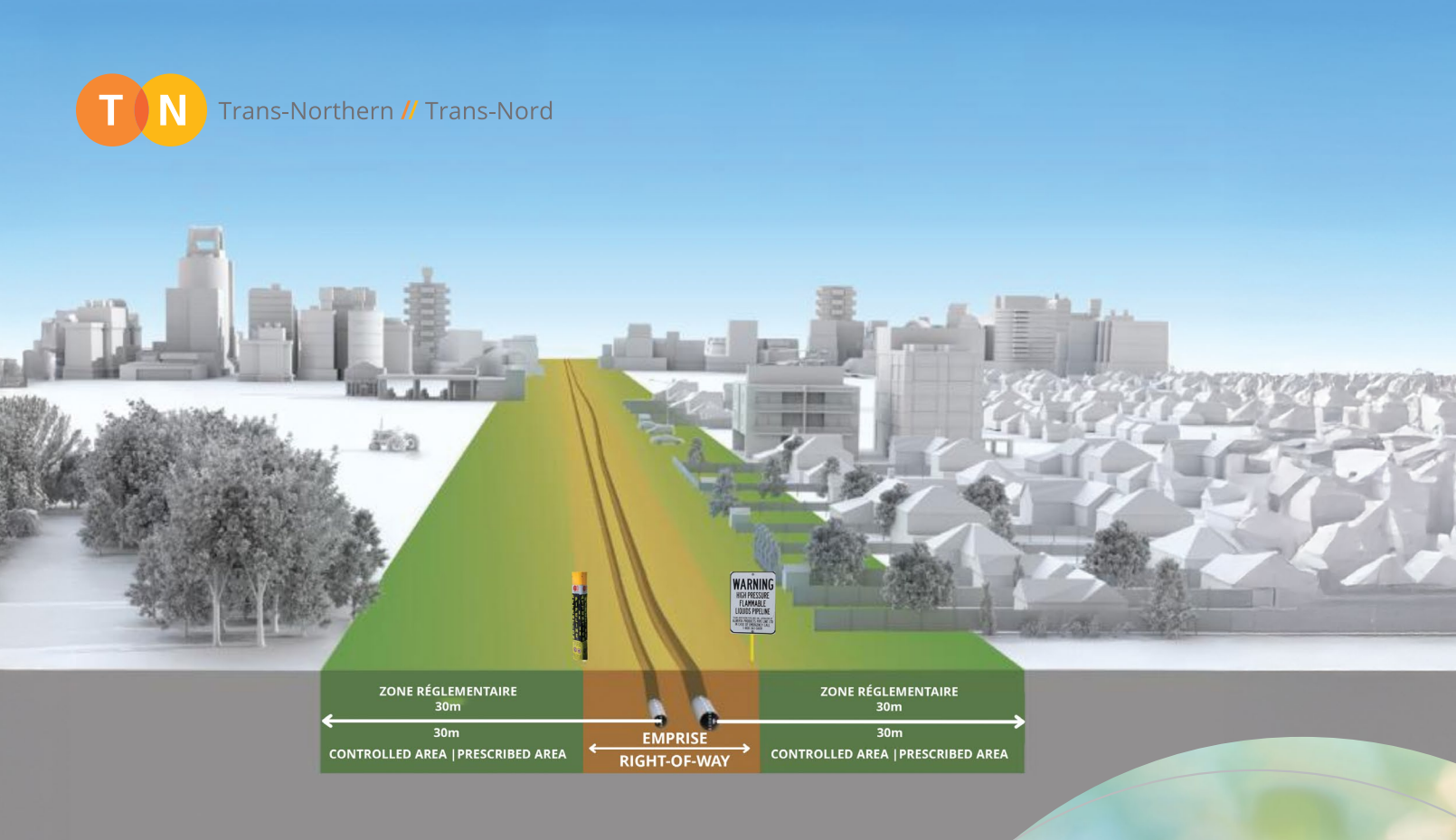




STAY IN TOUCH:
info@tnpi.ca | tnpi.ca
24/7 EMERGENCY LINE:
1-800-361-0608



PLAN YOUR WORK

Obtaining the proper locates and written approvals is simple. **CLICK BEFORE YOU DIG – IT'S FREE!**



Trans-Northern will be notified and will:

- Verify the pipeline location (can take up to three business days);
- Visit the site to mark the pipeline and right-of-way limits;
- Send an inspector if needed.

Contact us at crossingrequestseast@tnpi.ca and we will:

- Discuss your permit requirements; and
- Issue a permit or explain why a permit cannot be issued (can take up to 10 business days).

SEE SOMETHING? SAY SOMETHING

Contact our 24-hour emergency hotline at **1-800-361-0608** to report:

- Vandalism or suspicious behaviour near or at our facilities or pipeline;
- Digging, excavating, tunneling, or tree-planting near the pipeline;
- Any potential contact with - or damage to - the pipeline;
- Petroleum odors and/or observed sheen on waterways;
- Damage to pipeline markers or other Trans-Northern signage; and
- Tall grasses, fallen trees, dirt or debris piles near the pipeline or in the right-of-way.

If you suspect a leak or strike the pipeline

- 1 Stop all work, shut off all machinery and vehicles, and move to a safe location on foot.
- 2 Call 9-1-1
- 3 Call our 24-hour emergency hotline at **1-800-361-0608**
- 4 Do not attempt to repair the pipeline or operate any valves.

**Your safety, and that of the environment,
are Trans-Northern's top priority.**

TRANS-NORTHERN PIPELINES

PART OF YOUR COMMUNITY



WHO WE ARE

Trans-Northern Pipelines Inc. operates regulated pipelines to safely transport the refined petroleum products (gasoline, diesel, aviation, and heating fuel) used by Canadian businesses and consumers every day.

In Ontario and Quebec, these pipelines are regulated by the Canada Energy Regulator (CER) and connect refineries in Nanticoke, Ont., and Montreal to Ottawa and the Greater Toronto Area (GTA), with lateral pipelines to Pearson International Airport and Pierre-Elliot Trudeau International Airport. In Alberta, we are regulated by the Alberta Energy Regulator (AER) and connect refineries in Edmonton to Calgary, including the Calgary International Airport.

Trans-Northern is committed to operating in a safe and environmentally responsible manner to protect the public, the environment, and the pipelines.



PIPELINE SAFETY

Pipelines are the safest and most efficient ways to transport the energy Canadians use every day.

At Trans-Northern, our employees live, work, and play in the communities where we operate. Safety of the public, of the environment, and of our assets are our highest priority.

Trans-Northern **monitors the pipeline** both inside and out using advanced pipeline monitoring technology.

Our highly trained and dedicated line controllers remotely monitor and operate the pipeline from the Trans-Northern control room 24 hours a day, seven days a week, 365 days a year. All facets of our operations are closely monitored for any sign of a potential problem. Trans-Northern’s line controllers are able to remotely activate pumps and valves, and stop the flow of product in the pipeline, and initiate an immediate investigation of the matter should there be any signs of a potential problem, or reports of an issue along the pipeline.

Specialized internal inspection tools that are regularly run inside the pipelines provide Trans-Northern with an internal view of its pipeline system. The data from the tool runs are analyzed and if a possible anomaly is detected, we conduct a maintenance dig where excavation around the pipeline is performed to allow Trans-Northern to visually inspect the pipeline and make any necessary repairs. The area is then returned to pre-excavation conditions, as feasible.

Visual inspection of the pipeline right-of-way (ROW) – the area around the pipeline – is done regularly using aerial surveillance and vehicle patrols.

EMERGENCY PREPAREDNESS

Pipeline incidents are a rare occurrence. Trans-Northern maintains a comprehensive Emergency Management Program to ensure that it is prepared to respond and recover in the unlikely event of an emergency.

As part of the Program, Trans-Northern’s Emergency Response Plan (ERP) – available for review at tnpi.ca/emergency-management – is updated annually. We also conduct training on emergency response scenarios, and engage with employees, consultants, emergency management officials, emergency responders, municipalities, Indigenous communities, and federal and provincial agencies. Our ERP is also shared with emergency responders and municipalities to ensure they know us and our response protocols.

PART OF THE COMMUNITY

Trans-Northern is committed to building positive relationships with those who live and work near our pipeline, municipal officials, Indigenous communities, and other key parties in the communities where we operate. We provide materials about pipeline safety to our pipeline neighbours and others within our pipeline communities. We also notify our neighbours before completing any work in the area to ensure they are aware of the activities and of the impacts those activities could have on their daily lives.

More information on Trans-Northern’s community investment strategy, including eligibility criteria and how to request support, can be found at tnpi.ca/community-investment.

PIPELINE SAFETY IS A SHARED RESPONSIBILITY

Unauthorized activities – such as digging, vehicle/machinery crossing, and construction – are the leading causes of damage to pipelines, and can have **serious and deadly consequences**. Trans-Northern’s pipeline is just one of many underground utilities you may encounter.

You must secure approval before undertaking activities in the prescribed area (30 metres on either side of the pipeline), such as:

- Installing or replacing fences, poles, or posts;
- Building above- or in-ground swimming pools;
- Installing or replacing drainage or irrigations systems;
- Landscaping activities;
- Paving, blasting, or digging – to name a few; and
- Driving vehicles or heavy machinery off a public roadway and across the right-of-way.

More information on pipeline safety is contained in targeted info sheets found at tnpi.ca/reports-and-publications.

COMMUNITY INVESTMENT – FOCUS AREAS

-  ENVIRONMENTAL PROTECTION AND PRESERVATION
-  ENCOURAGING DIVERSITY AND INCLUSION
-  PROMOTION OF HEALTH AND WELLNESS