



Building a swimming pool?



Causing a ground disturbance?



Planning a home improvement project?



Installing a deck or fence?

## IF YOU'RE DIGGING, ALWAYS GET PERMISSION FIRST.



Landscaping your yard?

Similar to other utilities like electricity, telephone, internet and TV cables, water and sewer connections, our pipelines are under the ground. Unfortunately, unauthorized construction and digging are leading causes of damage to pipelines and other utilities.

In order to keep you and your family safe, we need your help. It starts by ensuring the right-of-way (the area around the pipeline) remains clear of materials and debris, and that you always receive approval before working in the area. Never assume the depth of a pipeline.

For your safety, the safety of your community and the environment, click or call for approval before you dig to make sure your contractor secures an accurate location of the pipeline and other utilities.

### IT'S THE LAW TO SECURE APPROVAL BEFORE:

- Installing underground utility cabling or piping
- Putting up a fence, poles or posts
- Building above or in-ground swimming pools
- Installing drainage or irrigation systems
- Landscaping activities that exceed a digging depth of more than 30 cm, including planting or removing trees, stumps or shrubs
- Paving, blasting or digging

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Whether you are doing the work yourself or hiring a contractor, ensure it is safe to dig. Get a FREE locate – 24 hours a day, seven days a week – to confirm the location of our pipeline and other utilities before you dig.



**ONTARIO**  
on1call.com



**QUEBEC**  
info-ex.com



**ALBERTA**  
utilitysafety.ca

These services will contact us on your behalf and we will contact you or your contractor to provide the location of the pipeline and discuss your project. You must wait until you have heard from us and from other utilities in the area before beginning your work.

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## DOES YOUR WORK ALSO INVOLVE THE USE OF HEAVY MACHINERY NEAR THE PIPELINE?

If so, contact us at **crossingrequestseast@tnpi.ca**, in Ontario and Quebec, or **crossingrequests@tnpi.ca**, in Alberta, to secure a crossing request form so we can ensure that you won't cause damage to the underground pipeline when driving heavy machinery off a public road near the pipeline or across the right of way. Trans-Northern will help you through the permitting process so that your project can proceed safely and efficiently.

When you contact us, we will:

- Verify the location of the pipeline<sup>1</sup>
- Discuss permit requirements
- Issue consent or explain why consent cannot be issued, and visit the site to mark the pipeline and right of way limits so everyone knows where the pipeline is located<sup>2</sup>
- Send an inspector, if needed

Pipelines are the safest and most efficient method to transport the energy Canadians use every day. However, unauthorized activity such as construction and digging are the leading causes of damage to pipelines, and can have serious and deadly consequences.

Please review our Crossing Guidelines for more information. They can be downloaded from our website from the "Reports and Publications" page.

### About the CER/AER

For more information regarding the regulator and the regulations to protect the pipeline, please visit:

<https://www.cer-rec.gc.ca/en/index.html>

[aer.ca/documents/reports/SafeExcavationNearPipelines.pdf](https://www.aer.ca/documents/reports/SafeExcavationNearPipelines.pdf)

<sup>1</sup>Verification varies by region and will occur within 2 business days in Alberta, 3 in Quebec, and 5 in Ontario.

<sup>2</sup>Timelines for issuing consent vary by region, and will occur within 10 business days in Ontario & Quebec, and 21 days in Alberta.