

# TNPI Info

Fall/Winter 2020-21

Toronto  
Hamilton  
Nanticoke

Lake Ontario

Ottawa  
Cornwall

QUEBEC

Montreal



## CEPA releases 2020 pipeline performance report

CEPA (Canadian Energy Pipeline Association) has released its sixth annual pipeline performance report, highlighting the industry's performance in the areas of **safety, environmental protection, and socio-economic contributions.**

As a CEPA member, Trans-Northern's (TNPI) operations are reflected in the report alongside other member companies, whose cumulative impact includes:

- Supporting 13,434 full-time equivalent jobs across Canada (TNPI: 174);
- \$2.9 billion in spending on personnel, services, supplies, and equipment from local resources (TNPI: \$434 million);
- \$1.5 billion investment in the maintenance and monitoring of pipeline systems (TNPI: \$408 million);
- The completion of 2,020 proactive integrity digs to examine pipelines (TNPI: 182);
- The inspection of nearly 40,000 kilometres of pipeline (TNPI: 526 km).

The full report can be read using the link on Trans-Northern's home page at [tnpi.ca](http://tnpi.ca).

## COVID-19 protective measures

TNPI is committed to fostering a positive, safe, and healthy work environment for all employees, clients, and sub-contractors.

When working on landowner property or within their premises, TNPI will ensure that its employees or contractors diligently follow guidelines developed specifically for COVID-19.

To review the multi-level pandemic mitigation measures you can expect to be followed by our employees and contractors to protect your health and theirs, please visit [tnpi.ca](http://tnpi.ca) and scroll to the COVID-19 updates at the bottom.

As a reminder, if you are planning any digging activity that is within 30 metres (100 feet) of the pipeline right-of-way, Ontario OneCall and Quebec's InfoExcavation are fully operational, and **we are responding to locate, permit, and crossing requests.** If you have any questions or concerns, please don't hesitate to reach out.



## Urban pipelines – working with landowners to protect the community

Similar to other utilities such as telephone, internet or TV cables, water and sewer lines, TNPI's pipelines are safely installed under the ground. We need your help to keep you and your family safe.

Unfortunately, encroachments onto the right-of-way – especially in growing urban communities – can threaten the integrity of the pipeline and hamper the response time in the unlikely event of a pipeline emergency.

TNPI is working to document, inspect, and remedy encroachments on the pipeline right-of-way in your area.



We encourage you to review this graphic from the Canada Energy Regulator and visit [tnpi.ca/encroachments](http://tnpi.ca/encroachments) to learn more about the right-of-way and your responsibilities when performing activities near the pipeline.

## Suspicious activity: See something? Say something!

Canadian businesses of all sizes are impacted by criminal activities such as break-and-enter, theft, and vandalism to the tune of billions of dollars each year when you account for costs associated with repair and replacement, insurance, as well as downtime costs.

TNPI monitors its pipeline and facilities 24/7 to ensure the refined petroleum products are safely transported through our pipeline system. And similar to other businesses, we value the help of the public in identifying and alerting us or local authorities of suspicious activity in and around our facilities.

The protection of people, of communities, and of the environment are our priority. What may seem like a harmless prank or simple theft at one of our sites could result in very serious consequences should the integrity of the pipeline be compromised in the process.

We encourage you to contact local authorities if you see suspicious activity in and around TNPI facilities, such as:

- A person (or persons) accessing a TNPI site through a break in the fence rather than the facility gate;
- Multiple sightings of the same person, vehicle, or activity;
- Someone tampering with gate locks without an identifiable company vehicle or uniform;
- A person (or persons) taking photographs of TNPI facilities without TNPI employees present;
- Any other activity that seems unusual or out of place.

Alternatively, you may report suspicious activity observed around TNPI facilities to the National Security Information Network at **1-800-420-5805**.

And in the unlikely event of a pipeline emergency, call Trans-Northern Pipelines' 24/7 emergency hotline at **1-800-361-0608**.

In the coming months, activities are scheduled in the following communities. Municipal officials, impacted residents and businesses will be notified in advance. All activities are subject to change:

### Ontario

- Belleville
- Burlington
- Clarington
- Cobourg
- Grafton
- Mississauga
- Napanee
- Oakville

- Oshawa
- Ottawa
- Port Hope
- Quinte West
- Shannonville
- Toronto
- Township of Hamilton
- Whitby

### Québec

- Dorval
- Laval
- Montreal
- Saint-Eustache
- Saint-Lazare

## Important reminders

We *all* play a role in pipeline safety, and damage prevention is a shared responsibility.

### CALL BEFORE YOU DIG



Pipelines are recognized as the safest method of transporting refined petroleum products over long distances. Although pipeline leaks are very rare, it's important to know the signs and what to do if you suspect a leak.

If you suspect a leak due to visible flow or pooling of a petroleum product, an unusual stain on land or the appearance of a sheen or bubbles in water, the smell of gasoline or oil, or the appearance of dead or discoloured vegetation on or near the pipeline right-of-way...

- Move to a safe location
- Call 911
- Then call our Emergency Services hotline at **1-800-361-0608** – available 24 hours a day, 7 days a week

**At TNPI, your safety, and that of the environment, are our top priority.**

**Did you know...** Our website has resources just for our landowners? These include a contact number (**289-475-5369**) and email address ([info@tnpi.ca](mailto:info@tnpi.ca)), as well as a landowner survey where you can share your feedback and help us update your contact information, especially if you are a **new resident or tenant** at this property. Visit [tnpi.ca/landowners](http://tnpi.ca/landowners) for full details.

**What do you think of TNPIInfo?** Submit your feedback and content ideas to: [info@tnpi.ca](mailto:info@tnpi.ca) today!



Trans-Northern Pipelines Inc.

