

# TNPI Info

Spring/Summer 2020

Toronto  
Hamilton  
Nanticoke

Lake Ontario

Ottawa  
Cornwall

Montreal

T N Trans-Northern

## It's national "Dig Safe" awareness month

With April being an unofficial start of spring projects, it has been designated Canada's Dig Safe Month – a time to raise awareness about the importance of knowing what's below before you embark on your project.

Every year, **tens of thousands** of buried facilities are accidentally damaged by residents and commercial excavators. These incidents can lead to *personal injury*, including *loss of life*, and *environmental contamination*. And **almost all Canadian incidents could have been prevented** with a simple locate request.

Homeowners and landowners all too often think Dig Safe applies only to projects requiring heavy machinery when, in fact, 20 per cent of all digging incidents occur during **backyard landscaping or fencing projects**. There are millions of kilometres of buried utilities across Canada laying just below our feet.

Trans-Northern's requests for locates come through the three provincial OneCall programs where we operate, and our permits and crossing agreements (if required) are normally provided within 10 business days. You must wait until you have heard from Trans-Northern and other utilities in the area before you begin work.

It's the law to secure approval before:

- Installing underground utility cabling or piping;
- Putting up a fence, poles, or posts;
- Building an above- or in-ground swimming pool;
- Installing drainage or irrigation systems;
- Landscaping activities that exceed a digging depth of more than 30 cm, including planting or removing trees, stumps, or shrubs;
- Paving, blasting, or digging.

Learn more about safe digging practices and resources for landowners and contractors, and for agricultural land by viewing and downloading our fact sheets at [TNPI.ca/public-awareness](http://TNPI.ca/public-awareness).

Safety – of the public, of the environment, and of the pipeline – remain our top priority. We thank you in advance for your cooperation in being a Dig Safe advocate not just in April, but throughout the whole year.

**Click or Call BEFORE you dig.**

Visit [ClickBeforeYouDig.com](http://ClickBeforeYouDig.com) for more information.

## Key reminders



Just like other utilities such as electricity, telephone, internet and TV cables, and water and sewer connections, our pipeline is underground. Unfortunately, **unauthorized construction**

**and digging are the leading causes of pipeline and other utility damages.**

- Never place material or debris along the pipeline right-of-way
- Always secure approval from the utilities located within the right-of-way BEFORE beginning work in the area
- Don't rely on right-of-way markers to determine the location of underground utilities – always request a locate
- Never assume the depth at which utilities are located underground
- Whether you're doing the work yourself, or hiring a contractor, **Click or Call BEFORE you dig** to get your FREE locate

Need to cross the right-of-way to a work site on your property? Contact us at [crossingrequestseast@tnpi.ca](mailto:crossingrequestseast@tnpi.ca) to secure a crossing request form so we can ensure that you won't cause damage to the underground pipeline. We will help you through the permitting process so that your project can proceed safely and efficiently.

## Trans-Northern's COVID-19 response

Trans-Northern's regulated pipelines help deliver refined petroleum products – such as gasoline, diesel, aviation fuel, and heating fuel – to people and businesses such as you and your neighbours in Ontario, Quebec, and Alberta every day.

Due to the critical role we play in the transportation of those essential fuels, our services are deemed essential and **we are part of Canada's critical infrastructure.**

This has meant that while all employees who can have been working from home during the COVID-19 pandemic, some of our employees and contractors continue to report to our work sites to perform tasks that are essential to the continued safe operation of our pipelines. For those employees, robust safety protocols have been adopted to ensure worker safety while continuing to supply essential services to Canadian communities.

**What this means for you.** Prior to the pandemic, we made every effort to communicate in-person with key stakeholders, including our landowners, about upcoming projects and programs in their area. To help protect both you and our employees, we are using electronic or telephone communication rather than those in-person meetings as we all work together to help flatten the curve on COVID-19 transmission across the country.

**In the coming months, preventative maintenance such as integrity digs, brush clearing, and water course inspections are scheduled to be performed (subject to change) in the following communities:**

### Ontario

- Alnwick-Haldimand
- Augusta
- Belleville
- Brighton
- Brockville
- Clarington
- Cobourg
- Cornwall
- Edwardsburgh-Cardinal
- Elizabethtown-Kitley

### Greater

- Napanee
- Hamilton Township
- Ingleside
- Kingston
- Leeds and the Thousand Islands
- Oshawa
- Pickering
- Port Hope
- Prescott
- Quinte West
- South Dundas

### South

- Stormont
- Spencerville
- Toronto
- Williamsburg

### Québec

- Dorval
- Laval
- Les-Cèdres
- Montréal
- Saint-Clet
- Saint-Lazare
- Vaudreuil

*We are still here for you.* OneCall/InfoExcavation are still fully operational, and **we are still responding to locate, permit, and crossing requests.** If you have any questions or concerns, please don't hesitate to reach out. And be sure to keep us apprised of any changes to your contact information by emailing us at [info@tnpi.ca](mailto:info@tnpi.ca).

**Did you know...** The Trans-Northern Pipelines web site has resources just for our landowners? These include a contact number (**289-475-5369**) and email address ([info@tnpi.ca](mailto:info@tnpi.ca)), as well as a landowner survey where you can share your feedback. Visit [tnpi.ca/landowners](http://tnpi.ca/landowners) for full details.

As the global situation evolves, Trans-Northern will continue to heed the advice of Canada's public health officers and take the necessary precautions to protect our employees and the communities where we live and operate so we can continue to safely transport the refined petroleum products that fuel Canadians every day.

## Important reminders

We all play a role in pipeline safety and damage prevention.

### CALL BEFORE YOU DIG



Pipelines are recognized as the safest method of transporting refined petroleum products over long distances. Although pipeline leaks are very rare, it's important to know the signs and what to do if you suspect a leak.

If you suspect a leak due to visible flow or pooling of a petroleum product, an unusual oil stain on land or the appearance of a sheen or bubbles in water, the smell of gasoline or oil, or the appearance of dead or discoloured vegetation on or near the pipeline right-of-way...

- Move to a safe location
- Call 911
- Then call our Emergency Services hotline at **1-800-361-0608** – available 24 hours a day, 7 days a week

**Your safety, and that of the environment, are Trans-Northern's top priority.**

**What do you think of TNPI Info?**

**Submit your feedback and content ideas to: [info@tnpi.ca](mailto:info@tnpi.ca) today!**



Trans-Northern

Trans-Northern Pipelines Inc.



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